

Charlotte Family Housing empowers working families experiencing homelessness to achieve life-long self-sufficiency through **shelter, housing, supportive services, and advocacy.**

## Housing and Shelter

Working families experiencing homelessness begin their journey to self-sufficiency at one of our shelter facilities. We then assist families in obtaining their own transitional housing, ultimately preparing them for unsubsidized housing.

## Supportive Services

In collaboration with a variety of community partners, our licensed clinical social workers provide wraparound supportive services, addressing barriers to family stability and facilitating pathways to financial literacy, education, health and wellness, and job readiness. CFH is a trauma-informed agency which employs nationally recognized practices to help families heal from the trauma of poverty and homelessness.

## Advocacy

By fostering relationships with over 70 landlords throughout Mecklenburg County, we ensure our families have access to safe, affordable housing. We are committed to educating our neighbors on the reality of family homelessness and how they can make a difference. We are dedicated to effecting systemic change in affordable housing and social mobility.

**In fiscal year 2020,  
we served:**



**224** including  
families



**465**  
children

Between the fiscal years 2012-2020, we served 1,147 families and 2,525 children.



**86% of families** exiting the program maintained or increased their household income



**95% of families** exited the program into unsubsidized housing



**96% of families** surveyed had maintained housing for at least two years after completing the program\*

\*based on a client contact rate of 82%