Title: Facilities Technician  
Division/Department: Operations  

Reporting To: Facilities Manager  

FLSA Classification:  
- [ ] Exempt  
- [x] Non-Exempt  

Employment Type:  
- [x] Full Time  
- [ ] Part Time  
- [ ] Intern  
- [ ] Contract  

POSITION SUMMARY  
The Facilities Technician completes scheduled maintenance tasks assigned by the Facilities Manager. The Facilities Technician helps operate and maintain the systems within the building including security, mechanical, electrical, and plumbing. Maintenance of furnishings, fixtures and finishes along with occasional janitorial work is required. The Facility Technician works with the Facilities Engineer and the Facilities Manager to execute day to day maintenance and repairs. The Facility Technician partners with the Facilities Manager to ensure safe, efficient and effective operation of FFTC building assets to maximize customer and staff experience.  

DUTIES & RESPONSIBILITIES  
- Works under the direct supervision of the Facilities Manager  
- Executes tasks assigned by the work order system and updates work order status and equipment maintenance information  
- Identifies maintenance, repair and building operational issues that could affect or impair efficient and safe building functioning  
- Partners with other Facilities staff including janitorial and security personnel to provide the best guest experience  
- Coordinates tasks assigned by the work order system to minimize interruptions to normal daily building activities  
- Coordinates with external service providers accessing FFTC systems such as electricians, plumbers, and HVAC technicians  
- Responds to facilities systems alerts and maintenance requests under the direction of the Facilities Manager  
- On-call availability for occasional evening and weekend response to system alerts and unplanned repairs  
- Performs ongoing day-to-day facility maintenance tasks such as painting, drywall repair, carpet cleaning, changing light bulbs, and other tasks as needed or assigned  
- Occasionally assists Day Porter and Facilities Porter as necessary, helps with janitorial tasks, and meeting space support  

JOB QUALIFICATIONS  
- Previous maintenance experience  
- Basic technical proficiency and experience in one or more skilled trades such as electrical, plumbing, mechanical, carpentry, or building automation  
- High School graduate or GED equivalent  
- Some continuing education or trade school classwork preferred  
- Previous experience working in a commercial office environment preferred
• Good organizational skills and ability to work independently
• Availability to respond to unplanned repairs and system alerts
• Must be able to reach with hands and arms; climb or balance; stoop, kneel, crouch, or crawl
• Must be able to lift and/or move up to 50 lbs.
• Ability to communicate and coordinate maintenance tasks with employees, management and contractors
• Ability to lift objects, tools, furniture and equipment; climb ladders and work from heights; work outside in varying weather conditions
• Basic keyboarding and computer experience needed to utilize work-order system
• Basic structural awareness and understanding of commercial facilities
• Willingness to learn new skills and improve existing proficiencies
• Knowledgeable in the use of a variety of hand and power tools used in facility maintenance

**Position Specific Competencies**

Select from the following position-specific competencies. Please limit the total number of competencies to 10 or less.

*All Employees:* □ Communication & Interpersonal Skills

*Executive Team:* □ Leadership □ Strategic Thinking □ Fiscal Stewardship

*All Supervisors:* □ Delegating Responsibility & Empowering Employees □ Managing Employee Performance □ Ensures Consistent Policies & Practices

**General:**

□ Affiliate Management □ Budgeting & Cost Awareness □ Building Organizational Commitment

□ Building Team Environment □ Client Records □ Concern for Employee Satisfaction

□ Customer Skills □ Dependability □ Ensures Proper Training in New Technologies

□ Entrepreneurial Orientation □Equipment Skills □ Fund Management

□ Implementing New Technologies □ Initiative □ Innovative Thinking

□ Job Skills □ Managing Meetings □ Managing Multiple Priorities

□ Meeting Targets □ Presentation Skills □ Product Knowledge

□ Productivity □ Project Management □ Quality of Work

□ Relationship Building/Networking □ Results Oriented □ Technical Skills